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# IMPORTANT INFORMATION - PAYMENT OF TUITION AND OTHER RELATED FEES ACADEMIC YEAR 2018/2019

### **KEY POINTS**

Tuition fees are due in full by 1st October 2018.

Instalments available in two equal payments, 1st October 2018 and 7th January 2019, if tuition fees are not paid in full.

Tuition fees are charged annually in October each year.

Students should log into their University account on a regular basis to view any outstanding fees.

All communications regarding fees will be sent to your @soton.ac.uk email address.

Tuition fees increase each year so please read the following carefully and refer to the fees section of the University web page at <a href="https://www.southampton.ac.uk/uni-life/fees-funding/ug-fees-funding/ug-fees.page">www.southampton.ac.uk/uni-life/fees-funding/ug-fees.page</a> for undergraduates or <a href="https://www.soton.ac.uk/postgraduate/feesandfunding">www.soton.ac.uk/postgraduate/feesandfunding</a> for postgraduates.

Enrolment to the University incurs a liability to pay tuition fees. The University accepts payment by various methods, although students are encouraged to pay fees online before arriving in Southampton, via the student's secure personal site. Once enrolled, all students can access their personal secure financial site via the SUSSED portal. We do not accept cash payments.

Third parties paying the **personal element** of fees on behalf of a student can also make payment at www.webpayments.soton.ac.uk.

Failure to pay tuition fees as per the University's regulations will result in your Head of Academic Unit being notified. Non-payment of tuition fees will mean the immediate removal of library, computer and other facilities, your exclusion from classes and lectures, and eventually result in termination from University candidature. Any such debts will then be pursued by referral to an outside collection agency. Regulations may vary for those programmes with non-standard commencement dates.

It is anticipated that the full annual tuition fee charge for the 2018/19 session will show on students' personal financial accounts in September 2018, and/or within 2 working days after enrolment has been completed. Payment should still be made if the charge is not showing on the account within this timescale.

**Postgraduate research students** commencing studies later than 1<sup>st</sup> November 2018 will be charged tuition fees pro rata for the first year, and should pay in full within 7 days of the start of their course.

PGR students starting between 1st November 2018 and 1st January 2019: if tuition fees are not paid in full, two equal payments of 50% on enrolment and 50% on 9th January 2019 are offered.

PGR students starting from 1st January 2019: full payment is due on enrolment.

Subsequent year's fees will be due in October and January every year.

**Taught programmes starting in semester 2**: Tuition fees are due in full by 1st February 2019. If tuition fees are not paid in full the following rule applies: 50% on 1st February 2019 & 50% on 1st May 2019.

## PAYMENT OF FEES - ACADEMIC YEAR 2018/2019- IMPORTANT INFORMATION

The University accepts the following methods of payments:

Online Debit/credit card: Payable via the student SUSSED portal, or directly at <a href="www.webpayments.soton.ac.uk">www.webpayments.soton.ac.uk</a> We accept the following cards: Visa Credit/Debit, Mastercard and American Express. If you pay tuition fees online using one of these cards, you can set up an instalment plan that will automatically deduct the 2<sup>nd</sup> instalment on the 7<sup>th</sup> January 2019. Students should notify their card provider that a large transaction will be taken.

## Bank Transfer and Union Pay:

Payable via the Western Union student payment portal at <a href="https://student.globalpay.wu.com/geo-buyer/southampton">https://student.globalpay.wu.com/geo-buyer/southampton</a>

This will ensure that the University receives 100% of the fees payable, without any hidden bank charges or exchange rate fluctuations if you're not paying in GBP Sterling.

In person: You can also pay by Visa debit/credit card, Mastercard, American Express, Union Pay and JCB cards at the Student Services Centre and Income Office on the Highfield Campus, or the Cash Office at the Winchester School of Art.

We do not accept cash payments. You must pay using one of the above methods If you do bring cash onto the University campus, you will be doing so at your own risk, and the University will not accept any liability for any loss you may suffer as a result.

The University does not issue invoices to privately funded students, and entrants are expected to pay the tuition fee as quoted in the official offer letter from the University. If you have not been notified of the tuition fee, you should contact your academic school office.

All students should regularly log onto their University financial account via the Sussed portal, to view all outstanding fees (including those assigned to sponsors).

All communications regarding your fees will be sent to your @soton.ac.uk email address.

Full time UK/EU Undergraduates - Tuition fees will be £9,250 for 2018/19 entrants. Most students will be able to take out a tuition fee loan and defer payment of the loan until after leaving University. If students take out a tuition fee loan then this loan will be paid directly to the University from the Student Loan Company (SLC). Full information for applying along with further details can be found at

http://www.direct.gov.uk/en/EducationAndLearning/UniversityAndHigherEducation/StudentFinanc e/index.htm

### Where Tuition Fees (or portion of fees) are paid by other sources

Students with funding from other sources e.g. Research Council, employer, foreign Embassy/Government etc. are required to provide the University with a copy of their official letter of sponsorship. All students should carefully check their sponsor details when they enrol and, if they are incorrect, should complete the Fees Office sponsorship notification form SP1 available from

http://www.southampton.ac.uk/uni-life/fees-funding/paying-your-fees.page.

Please note that failure to return the SP1 form by 1st October 2018 will result in students being asked to pay the full tuition fee. The SP1 or any official sponsor letter should be emailed to sponfee@soton.ac.uk.

Tuition fees paid by Research Councils, the SLC or the NHS are paid in accordance with government guidelines. All other sponsors will receive an invoice, which is to be paid within 30 days of date of invoice. The liability to pay tuition fees is transferred to the student if the named sponsor subsequently fails to pay the tuition fees. Sponsored students should regularly log onto their University financial account via the Sussed portal, where they will be able to view all outstanding fees (including those assigned to sponsors).

## Other Information

All communications regarding your fees will be sent to your @soton.ac.uk email address.

All residence charges should be paid in accordance with the Hall of Residence regulations. Failure to pay these charges will result in students being issued with a formal notice to quit letter. http://www.southampton.ac.uk/studentservices/student-living/accomm/halls-contract.page

All miscellaneous fees should be paid with 7 days of date of invoice.

Any change in tuition fee funding should be notified to the SSC without delay and if personal circumstances change after commencing a programme and students are unable to comply with the above payment policy they should contact SSC without delay for appropriate advice.

Full University regulations governing fees can be found at http://www.calendar.soton.ac.uk/sectionIV/fees.html

The fees refund policy is available to view/download at http://www.southampton.ac.uk/uni-life/fees-funding/paying-your-fees.page

Information regarding bursaries, fee waivers and other grants offered by the University can be obtained from the Student Financial Information and Assistance Office at http://www.southampton.ac.uk/sais/sfo/

To provide an efficient and student centred service, all enquiry contact should be made to the Student Services Centre (SSC) in the George Thomas Building. The student advisors in the SSC can be contacted by e-mail to ssc@soton.ac.uk or by telephone +44 (0) 2380 599 599.

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